

Contract Summary

NASPO has awarded West Publishing Corporation (dba West, a Thomson Reuters business – hereinafter “West”) a contract to provide Legal Subscription Services to Participating States and Agencies (see NASPO Master Price Agreement – Contract No. B26054). Westlaw is West’s premier, online, legal subscription service providing the most comprehensive and current legal, news, business, and public records databases, features, and services for legal, government, and information professionals.

West Content Offerings

Recognizing that state and local agencies have diverse and unique online legal research needs, West offers an extensive variety of online legal research options and packages of Westlaw content, thus providing Purchasing Agencies with maximum flexibility to pick and choose the online legal research package that is best suited to their specific end users’ needs. A summary of the content offerings provided by West’s Master Price Agreement is provided on the following page.

Pricing

West’s content offerings provide Participating Agencies with cost-effective pricing for access to an extensive variety of packages of Westlaw content. For detailed pricing information, please see the [West Master Price Agreement, Exhibit B – Pricing](#).

Given the extensive variety of options and packages available, it may be helpful to speak to a West representative who is specially-trained to assess your agency’s unique online legal research needs. To discuss price options best suited to your agency’s needs, please contact West.NASPO@thomsonreuters.com.

Participation

Participating States must first enter into a Participating Addendum with West in order to take advantage of the cost-effective pricing available through the Master Price Agreement. To contact West about entering into a Participating Addendum, please e-mail: West.NASPO@thomsonreuters.com.

Agency Ordering Instructions

After a Participating Addendum has been executed, authorized state agencies and other eligible entities may purchase services off the Master Price Agreement by issuing a purchase order and attaching a West Order Form with the content option/pricing selected by the state agency. Note that all POs must reference the NASPO contract number (Contract #B26054).

WEST'S MASTER PRICE AGREEMENT CONTENT OFFERINGS

Option 1A/1B: Basic Legal Package*	Page 4
<ul style="list-style-type: none"> - Westlaw Legal Databases (state, federal and analytical materials) - American Law Reports (ALR) - American Jurisprudence 2d (AMJUR) 	
<p>Option 1A Per password pricing for user bands up to 100 users. Option 1B Fixed Monthly Pricing for larger user bands up to 3,000 users.</p>	
<p>*Access to specialized content is available as optional separately priced add-ons..</p>	

Option 4: Transactional Database Access Rates	Page 20
<p>Provides access to Westlaw legal research database services on a per transaction basis.</p>	

Option 5: Print Discount	Page 21
<p>Agencies purchasing new print titles may be eligible to receive a ten (10%) percent discount off of the retail price. Additional promotions may apply (please see your local West government representative for details).</p>	

Option 1C/1D: Comprehensive Legal Package	Pages 5–6
<ul style="list-style-type: none"> - Westlaw Legal Databases (state, federal and analytical materials) - American Law Reports (ALR) - American Jurisprudence 2d (AMJUR) - All Briefs - Public Utility Reports (PUR) - Bill & Regulation Tracking - Multistate Analytical Library - Graphical Statutes - RegulationsPlus - NewsRoom Databases on Westlaw - Westlaw Public Records* - Criminal Records* - Drivers License—Wallet Data* - West Dockets (without/Tracks)* 	
<p style="text-align: right;">*Content not included in Option 1D.</p>	
<p>Option 1C/1D Per password pricing for user bands up to 2,500+ users.</p>	

Option 6: Other Pricing Solutions	Page 22–23
<p>Recognizing that state and local agencies may have diverse and unique online legal research needs that cannot be met by the scheduled pricing options listed above (Options 1–5), West is also offering three (3) alternative pricing solutions. These alternative pricing solutions provide Purchasing Agencies with maximum flexibility to purchase online legal research packages that are specifically tailored to the unique legal research needs of individual agencies and end users.</p>	
<p>Option 6A: State Essentials</p> <ul style="list-style-type: none"> - State case law - State annotated statutes - State court rules - State legislative service - KeyCite 	
<p>Option 6A Per password pricing for user bands up to 2,500+ users.</p>	
<p>Option 6B: Special Packages</p> <p>When an agency's needs cannot be met by the other pricing options in West's price schedule, West can create special packages (or "special offers") that are tailored to an agency's unique legal research needs. This provides agency the best value, in terms of both price and content.</p>	
<p>Option 6C: WestlawPRO Library Collections</p> <p>WestlawPRO Library Collections are slices of Westlaw content that allow Purchasing Agencies the ability to purchase specific sets of Westlaw content to meet their legal research needs.</p>	

Option 2: Core Packages	Pages 7–13
<p>Option 2A: State Core</p> <ul style="list-style-type: none"> - State-specific law - NewsRoom - Bill & Regulation Tracking - State-specific briefs* - Public Utility Reporter - State Practice Guides* <p>Option 2B: Federal Core</p> <ul style="list-style-type: none"> - All Federal Primary Law - Federal Procedure Library <p>Option 2C: State/Federal Core</p> <p>Access to all libraries found in Options 2A & 2B.</p>	<p>Option 2D: Treatises</p> <ul style="list-style-type: none"> - American Law Reports - American Jurisprudence <p>Option 2E: Public Records (with Dockets)</p> <ul style="list-style-type: none"> - Public Records - DL Wallet - West Dockets <p>Option 2F: Public Records (without Dockets)</p> <ul style="list-style-type: none"> - Public Records - DL Wallet <p>*State specific briefs and practice guides are available for select states.</p>
<p>Option 2 Per password pricing for user bands up to 2,500+ users.</p>	

For more information about West's Content Offerings, please see the attached [Content Comparator](#). [\(link to Eric's comparator\)](#)

Option 3: Patron Access/Correctional Packages	Pages 14–16
<p>Patron Access Packages</p> <p>Option 3A: State</p> <ul style="list-style-type: none"> - State Essentials Library (case law, statutes and court rules and legislative service) <p>Option 3B: State/Federal/Treatises</p> <ul style="list-style-type: none"> - All Primary Law - All Analytical Law - Westlaw eforms 	<p>Correctional Packages</p> <p>Option 3C: All Primary</p> <ul style="list-style-type: none"> - All Primary Law - KeyCite <p>Option 3D: All Primary w/ Analytical</p> <ul style="list-style-type: none"> - All Primary Law - All Analytical Law - KeyCite
<p>Option 3 Per terminal pricing for up to six terminals per facility location.</p>	

Additional Features and Services

Purchasing Agencies have access to the following features and services for no additional cost*:

- **Westlaw Exclusive Features**—Westlaw provides superior content, features, and functionality that no other online legal research vendor can provide. For more information, please contact your local West representative.
- **Customer Service and Technical Support**—Customer service and technical support is available 24 hours a day, seven days a week, 365 days a year for no additional charge to Purchasing Agencies.
- **Training**—Westlaw training staff will work with each individual Purchasing Agency to implement appropriate training plans to meet the specific needs of each individual agency.

*Service level support varies depending upon the option selected.



Option 1—Content Comparator

Option 1 provides access to our most comprehensive collection of content, features and services.

The following matrix provides a comparison of the four different Option 1 content sets:

- **Options 1A and 1B** provide access to the same set of core content, with other content available as optional add-ons.
 - Option 1A provides per password pricing for user bands up to 100 users.
 - Option 1B provides fixed monthly pricing for larger user bands (up to 3,000 users).
- **Option 1C** provides access to a large, fixed set of content. Per password pricing is provided for user bands up to 2,500+ users.
- **Option 1D** provides access to the same content set as Option 1C with the following exceptions: Option 1D does not provide access to public records resources (i.e., Westlaw Public Records, Criminal Records, Drivers License—Wallet Data, West Dockets). Per password pricing is provided for user bands up to 2,500+ users.

✓ = Included Content + = Optional Add-on Content

Included Content	Options 1A & 1B	Option 1C	Option 1D
Legal Databases			
State Legal Materials (e.g., case law, statutes, legislative materials)	✓	✓	✓
Federal Legal Materials (e.g., case law, statutes, legislative materials)	✓	✓	✓
Analytical Materials (e.g., law reviews, journals, legal texts)	✓	✓	✓
American Law Reports (ALR)	✓	✓	✓
American Jurisprudence 2d (AMJUR)	✓	✓	✓
All Briefs	+	✓	✓
State Briefs (one state)	+	✓	✓
Public Utility Reports (PUR)	+	✓	✓
Graphical Statutes	+	✓	✓
Bill & Regulation Tracking	+	✓	✓
RegulationsPlus	+	✓	✓
Multistate Analytical Library (includes state practice series/guides)	+	✓	✓
News Databases			
NewsRoom Databases on Westlaw	+	✓	✓
Public Records Databases			
Westlaw Public Records - Person Locator Resources - Licenses & Registrations - Assets - Business & Corporate - Adverse Filings Information	+	✓	
Criminal Records	+	✓	
Drivers License—Wallet Data	+	✓	
West Dockets (w/o Tracks)	+	✓	

Option 1A and 1B have a core package of content that is commonly found in most of the state packages we compared. We feel this core package adequately addresses most of the research needs for end-users. Access to more specialized content is provided as optional separately-priced add-ons. This allows agencies to pick and choose what content best meets their needs. Should an agency choose to purchase any of these Optional Separately Priced Add-On Packages, the pricing associated with each package will be added to the Core Legal Package rate to determine the total monthly rate.

OPTION 1A & 1B—CONTENT SUMMARY

[Gray shading indicates optional, add-on content.]

STATE LEGAL MATERIALS

■ Cases & Judicial Materials

- Appellate cases and judicial materials for all 50 states, plus DC, PR, VI, GU, and MP.
- Unpublished appellate court opinions & selected trial court decisions.

■ Statutes & Legislative Materials

- Statutes for all 50 states, DC, PR, VI, & GU.
- Court rules & orders for all 50 states & DC.
- Legislative Service for all 50 states, DC, PR, VI, & GU.

■ Administrative Law & Regulations

- Administrative codes for all 50 states & DC.
- Attorney General Opinions for all 50 states.
- Other administrative materials, such as environmental regulations, insurance, tax, and workers' compensation decisions.

FEDERAL LEGAL MATERIALS

■ Cases & Judicial Materials

- U.S. Supreme Court Cases & Briefs
- U.S. Courts of Appeals Cases
- U.S. District Court Cases
- U.S. Court of Federal Claims Cases
- U.S. Bankruptcy Courts Cases
- U.S. Court of Veterans Appeals Cases
- U.S. Court of International Trade Cases
- U.S. Courts of Military Appeals Cases
- U.S. Tax Court Cases

■ Statutes & Legislative Materials

- United States Code Annotated (USCA)
- U.S. Public Laws
- U.S. Code Congressional & Administrative News
- Federal Rules and Orders
- Congressional Record and Testimony
- Legislative History

■ Administrative Law & Regulations

- Code of Federal Regulations (CFR)
- Federal Register
- Federal Acquisition Regulations
- U.S. Attorney General Opinions
- Comptroller General Decisions
- Merit System Protection Board Opinions
- Boards of Contract Appeals Decisions
- Presidential Documents
- Office of Management and Budget Circulars

■ Other Administrative Materials

- Westlaw has administrative materials for nearly every federal government agency.

ANALYTICAL MATERIALS

- Legal Texts
- Legal Newspapers and Newsletters
- Law Reviews and Journals

AMERICAN LAW REPORTS (ALR)

ALR is one of the leading case-finding tools in America. It is a continuing series of articles that collect and analyze every court case decided on a particular point of law.

AMERICAN JURISPRUDENCE 2D (AMJUR)

AMJUR contains the full text of American Jurisprudence 2d, the leading law encyclopedia, which provides authoritative answers to any aspect of civil, criminal, substantive, and procedural law.

BRIEFS ON WESTLAW

Westlaw provides access to an **extensive and exclusive** collection of appellate briefs and petitions databases at both the federal and state levels. As of January 2009, Westlaw contains more than 1.8 million separate documents and the number of briefs is growing monthly.

PUBLIC UTILITY REPORTS (PUR)

The PUR database provides convenient access to decisions, orders, and case law from public utility regulatory bodies of all 50 states and the District of Columbia.

GRAPHICAL STATUTES

Graphical Statutes revolutionizes statute research by charting legislative changes and linking related documents in an easy-to-read display. From a single screen, researchers can easily track changes in the law, locate relevant legislative history materials, read important case law, and check for possible amendments.

BILL & REGULATION TRACKING

The bill and regulation tracking resources on Westlaw[®] provide a single comprehensive source for bill and regulation tracking across the 50 states and federal government.

REGULATIONSPLUS

RegulationsPlus provides a comprehensive and efficient federal regulatory research system that helps researchers stay fully informed on any regulatory issue with editorial summaries of case law decisions, KeyCite notification of changing and proposed regulations, version history, citing references and more.

MULTISTATE ANALYTICAL LIBRARY

This library combines comprehensive legal analysis with forms, jury instructions and more. This library includes state-specific analytical and practice-area materials in addition to State Practice Series with forms.

NEWSROOM DATABASES ON WESTLAW

Westlaw provides access to more than 11,700 news and business information sources, such as the following:

- Full text of top national, regional, and local **newspapers**, including the *New York Times*.
- **Wires**, such as the Associated Press, which are updated continually throughout the day to give users late-breaking news and information.
- **News magazines**, such as *Newsweek* and *U.S. News & World Report*.

- **Television and Radio Transcripts**, such as BBC, CNN, and Fox
- **Financial news**, such as Thomson Financial News, CBS MarketWatch, CNBC, and CNNfn
- **Business publications**, such as *Business Week*, *Forbes*, *Fortune*, and *The Economist*.
- In-depth coverage of each industry as reported in **industry-specific publications**, such as *Megawatt Daily* (Energy), *Health Law Journal* (Health), and *Information Week* (IP).

WESTLAW PUBLIC RECORDS

Westlaw offers a comprehensive and current collection of U.S. public records and investigative information, such as the following:

- **Select People Finder Databases**—find people by name, address, death records, consumer household records, voter registration information, and utility records.
- **Assets**—retrieve tax assessor and real property records; pre-foreclosure records; motor vehicle, aircraft, and boat records; and stock ownership records.
- **Licenses and Registrations**—retrieve information on accountants, attorneys, medical personnel, and commercial entities, as well as marriage and divorce records. Permit information for concealed weapons and hunting and fishing is also available.
- **Adverse Filings**—retrieve records of lawsuit filings, bankruptcy filings, unlawful detainers, and UCC, lien, and judgment filings.
- **Business and Corporate Information**—access corporate records, business registration records, litigation preparation records, name availability records, and FEIN records, as well as select Dun & Bradstreet information.

CRIMINAL RECORDS

Westlaw includes information on criminal offenders that is derived from state court and U.S. district court filings, state departments of corrections records, state sex offender registries, and the Office of Foreign Assets Control (OFAC).

DRIVERS LICENSE—WALLET DATA

The DLWALLET database provides access to current driver's license data from 314 million records covering 80 million drivers in selected states.

WEST DOCKETS (W/O TRACKS)

Westlaw provides direct access to electronic court docket materials from courts throughout the United States. Dockets databases on Westlaw provide access to information that typically includes the names of the parties, the attorneys, and the presiding judge; the case number; the type of claim and status of the case; a list of documents filed; and a schedule of appearances.

OPTION 1C—CONTENT SUMMARY

STATE LEGAL MATERIALS

■ Cases & Judicial Materials

- Appellate cases and judicial materials for all 50 states, plus DC, PR, VI, GU, and MP.
- Unpublished appellate court opinions & selected trial court decisions.

■ Statutes & Legislative Materials

- Statutes for all 50 states, DC, PR, VI, & GU.
- Court rules & orders for all 50 states & DC.
- Legislative Service for all 50 states, DC, PR, VI, & GU.

■ Administrative Law & Regulations

- Administrative codes for all 50 states & DC.
- Attorney General Opinions for all 50 states.
- Other administrative materials, such as environmental regulations, insurance, tax, and workers' compensation decisions.

FEDERAL LEGAL MATERIALS

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- U.S. Supreme Court Cases & Briefs
- U.S. Courts of Appeals Cases
- U.S. District Court Cases
- U.S. Court of Federal Claims Cases
- U.S. Bankruptcy Courts Cases
- U.S. Court of Veterans Appeals Cases
- U.S. Court of International Trade Cases
- U.S. Courts of Military Appeals Cases
- U.S. Tax Court Cases

■ Statutes & Legislative Materials

- United States Code Annotated (USCA)
- U.S. Public Laws
- U.S. Code Congressional & Administrative News
- Federal Rules and Orders
- Congressional Record and Testimony
- Legislative History

■ Administrative Law & Regulations

- Code of Federal Regulations (CFR)
- Federal Register
- Federal Acquisition Regulations
- U.S. Attorney General Opinions
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- Merit System Protection Board Opinions
- Boards of Contract Appeals Decisions
- Presidential Documents
- Office of Management and Budget Circulars

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This library combines comprehensive legal analysis with forms, jury instructions and more. This library includes state-specific analytical and practice-area materials in addition to State Practice Series with forms.

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- **Adverse Filings**—retrieve records of lawsuit filings, bankruptcy filings, unlawful detainers, and UCC, lien, and judgment filings.
- **Business and Corporate Information**—access corporate records, business registration records, litigation preparation records, name availability records, and FEIN records, as well as select Dun & Bradstreet information.

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- Court rules & orders for all 50 states & DC.
- Legislative Service for all 50 states, DC, PR, VI, & GU.

■ Administrative Law & Regulations

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- Other administrative materials, such as environmental regulations, insurance, tax, and workers' compensation decisions.

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- U.S. Court of Federal Claims Cases
- U.S. Bankruptcy Courts Cases
- U.S. Court of Veterans Appeals Cases
- U.S. Court of International Trade Cases
- U.S. Courts of Military Appeals Cases
- U.S. Tax Court Cases

■ Statutes & Legislative Materials

- United States Code Annotated (USCA)
- U.S. Public Laws
- U.S. Code Congressional & Administrative News
- Federal Rules and Orders
- Congressional Record and Testimony
- Legislative History

■ Administrative Law & Regulations

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- Federal Register
- Federal Acquisition Regulations
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- Comptroller General Decisions
- Merit System Protection Board Opinions
- Boards of Contract Appeals Decisions
- Presidential Documents
- Office of Management and Budget Circulars

■ Other Administrative Materials

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- **News magazines**, such as *Newsweek* and *U.S. News & World Report*.
- **Television and Radio Transcripts**, such as BBC, CNN, and Fox
- **Financial news**, such as Thomson Financial News, CBS MarketWatch, CNBC, and CNNfn

- **Business publications**, such as *Business Week*, *Forbes*, *Fortune*, and *The Economist*.
- In-depth coverage of each industry as reported in **industry-specific publications**, such as *Megawatt Daily* (Energy), *Health Law Journal* (Health), and *Information Week* (IP).

Option 2—Content Comparator

This Option is our most flexible option that allows agencies to pick and choose the content to best meet their online legal research needs. Due to the variety of content as well as the difference in the volume of content, pricing differs slightly between states. We have provided pricing based on a three tier system for States.

The following table demonstrates the tiers that each state falls into:

Tier 1	Tier 2	Tier 3
AL,AZ, CA, DC, FL, IL, IN, LA, MA,MN, MI,NY, PA, TX	AK, CO, CT, DE, GA, IA, KS, KY, ME, MS, OH, OK, OR, TN, SC, VT, UT, WA, WI	AR, HI, ID, MD, MT, NC, NE, NH, NM, NV, ND, PR, RI, SD, VA, WV, WY

The following matrix provides a comparison of the six different Option 2 content sets:

- **Option 2A: State Package** provide access to State specific law, Newsroom, Bill & Regulations Tracking, State specific briefs*, Public Utility Reporter, and State Practice Guides*.
- **Option 2B: Federal Package** provides access to All Federal Primary Law and Federal Procedure Library.
- **Option 2C: State/Federal Package** provides access to all libraries found in both the State and Federal Package.
- **Option 2D: Treatises Package** provides access to American Law Reports and American Jurisprudence.
- **Option 2E: Public Records (with Dockets) Package** provides access to Public Records, DL Wallet and West Dockets
- **Option 2F: Public Records (without Dockets) Package** provides access to Public Records and DL Wallet

Included Content	Option 2A (State)	Option 2B (Federal)	Option 2C (State/Federal)	Option 2D (Treatises**)	Option 2E (Pub Rec w/ Dockets)	Option 2F (Pub Rec w/o Dockets)
Legal Databases						
State Legal Materials (one state) (e.g., case law, statutes, legislative materials)	✓		✓			
Federal Legal Materials (e.g., case law, statutes, legislative materials)		✓	✓			
Federal Procedures Library		✓	✓			
American Law Reports (ALR)				✓		
American Jurisprudence 2d (AMJUR)				✓		
State Briefs (one state)	✓*		✓			
Public Utility Reports (PUR)	✓		✓			
Bill & Regulation Tracking	✓		✓			
State Practice Series/Guide (one state)	✓*		✓*			
News Databases						
NewsRoom Databases on Westlaw	✓		✓			
Public Records Databases						
Westlaw Public Records - Person Locator - Licenses & Resources Registrations - Assets - Business & Corporate - Adverse Filings Information					✓	✓
Drivers License—Wallet Data					✓	✓
West Dockets (w/o Tracks)					✓	

* State Briefs and State Practice Series/Guides are available for select states.

**The Treatises Package is available for purchase with the State, Federal, and State/Federal Packages. The Treatises Package may not be purchased separately.

OPTION 2A: STATE—CONTENT SUMMARY

STATE LEGAL MATERIALS (ONE STATE)

■ **Cases & Judicial Materials**

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

■ **Statutes & Legislative Materials**

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

■ **Administrative Materials**

Westlaw provides access to state administrative codes, as well as other administrative material such as the state attorney general opinions.

■ **Journals and Law Reviews**

Westlaw provides access to state-specific law reviews and journals..

STATE BRIEFS (ONE STATE)

Westlaw provides access to an **extensive and exclusive** collection of appellate briefs and petitions databases at both the federal and state levels. As of January 2009, Westlaw contains more than 1.8 million separate documents and the number of briefs is growing monthly. Availability varies state by state.

PUBLIC UTILITY REPORTS (PUR)

The PUR database provides convenient access to decisions, orders, and case law from public utility regulatory bodies of all 50 states and the District of Columbia.

BILL & REGULATION TRACKING

The bill and regulation tracking resources on Westlaw provide a single comprehensive source for bill and regulation tracking across the 50 states and federal government.

STATE PRACTICE SERIES/GUIDES

The state-specific practice series and guides on Westlaw are the preeminent analytical law resources. Written by local experts, these sources furnish a practical, informative survey of virtually every practice area. Availability varies state by state.

NEWSROOM DATABASES ON WESTLAW

Westlaw provides access to more than 11,700 news and business information sources, such as the following:

- Full text of top national, regional, and local **newspapers**, including the *New York Times*.
- **Wires**, such as the Associated Press, which are updated continually throughout the day to give users late-breaking news and information.
- **News magazines**, such as *Newsweek* and *U.S. News & World Report*.
- **Television and Radio Transcripts**, such as BBC, CNN, and Fox
- **Financial news**, such as Thomson Financial News, CBS MarketWatch, CNBC, and CNNfn
- **Business publications**, such as *Business Week*, *Forbes*, *Fortune*, and *The Economist*.
- In-depth coverage of each industry as reported in **industry-specific publications**, such as *Megawatt Daily* (Energy), *Health Law Journal* (Health), and *Information Week* (IP).

OPTION 2B: FEDERAL—CONTENT SUMMARY

FEDERAL LEGAL MATERIALS

▪ **Case Law and Judicial Materials**

Cases appear as officially published and contain West's editorial enhancements. Examples of West's federal case law databases include U.S. Supreme Court cases, U.S. Court of Appeals cases, U.S. District Court cases, Tax Court cases, and Bankruptcy Court cases.

▪ **Statutes and Legislative Materials**

Westlaw has complete coverage of current federal statutes and archival statutes back to 1990. Coverage includes the United States Code Annotated, the United States Code, legislative history, and U.S. Public Laws.

▪ **Regulations**

Westlaw provides extensive coverage of federal administrative rules and regulations, including the Code of Federal Regulations, the Federal Register, and the U.S. Code Congressional and Administrative News.

FEDERAL PROCEDURES LIBRARY

Federal Procedure provides a topically focused, encyclopedic treatment of all areas of federal practice—civil, criminal, and administrative matters.

OPTION 2C: STATE/FEDERAL—CONTENT SUMMARY

STATE LEGAL MATERIALS (ONE STATE)

■ Cases & Judicial Materials

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

■ Statutes & Legislative Materials

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

■ Administrative Materials

Westlaw provides access to state administrative codes, as well as other administrative material such as the state attorney general opinions.

■ Journals and Law Reviews

Westlaw provides access to state-specific law reviews and journals.

FEDERAL LEGAL MATERIALS

■ Case Law and Judicial Materials

Cases appear as officially published and contain West's editorial enhancements. Examples of West's federal case law databases include U.S. Supreme Court cases, U.S. Court of Appeals cases, U.S. District Court cases, Tax Court cases, and Bankruptcy Court cases.

■ Statutes and Legislative Materials

Westlaw has complete coverage of current federal statutes and archival statutes back to 1990. Coverage includes the United States Code Annotated, the United States Code, legislative history, and U.S. Public Laws.

■ Regulations

Westlaw provides extensive coverage of federal administrative rules and regulations, including the Code of Federal Regulations, the Federal Register, and the U.S. Code Congressional and Administrative News.

STATE BRIEFS (ONE STATE)

Westlaw provides access to an **extensive and exclusive** collection of appellate briefs and petitions databases at both the federal and state levels. As of January 2009, Westlaw contains more than 1.8 million separate documents and the number of briefs is growing monthly. Availability varies state by state.

PUBLIC UTILITY REPORTS (PUR)

The PUR database provides convenient access to decisions, orders, and case law from public utility regulatory bodies of all 50 states and the District of Columbia.

BILL & REGULATION TRACKING

The bill and regulation tracking resources on Westlaw provide a single comprehensive source for bill and regulation tracking across the 50 states and federal government.

STATE PRACTICE SERIES/GUIDES

The state-specific practice series and guides on Westlaw are the preeminent analytical law resources. Written by local experts, these sources furnish a practical, informative survey of virtually every practice area. Availability varies state by state.

FEDERAL PROCEDURES LIBRARY

Federal Procedure provides a topically focused, encyclopedic treatment of all areas of federal practice—civil, criminal, and administrative matters.

NEWSROOM DATABASES ON WESTLAW

Westlaw provides access to more than 11,700 news and business information sources, such as the following:

- Full text of top national, regional, and local **newspapers**, including the *New York Times*.
- **Wires**, such as the Associated Press, which are updated continually throughout the day to give users late-breaking news and information.
- **News magazines**, such as *Newsweek* and *U.S. News & World Report*.
- **Television and Radio Transcripts**, such as BBC, CNN, and Fox
- **Financial news**, such as Thomson Financial News, CBS MarketWatch, CNBC, and CNNfn
- **Business publications**, such as *Business Week*, *Forbes*, *Fortune*, and *The Economist*.
- In-depth coverage of each industry as reported in **industry-specific publications**, such as *Megawatt Daily* (Energy), *Health Law Journal* (Health), and *Information Week* (IP).

OPTION 2D: TREATISES—CONTENT SUMMARY

AMERICAN LAW REPORTS (ALR)

ALR is one of the leading case-finding tools in America. It is a continuing series of articles that collect and analyze every court case decided on a particular point of law.

AMERICAN JURISPRUDENCE 2D (AMJUR)

AMJUR contains the full text of American Jurisprudence 2d, the leading law encyclopedia, which provides authoritative answers to any aspect of civil, criminal, substantive, and procedural law.

PLEASE NOTE: The Treatises Package is available for purchase with the State, Federal, and State/Federal Packages. The Treatises Package may not be purchased separately.

OPTION 2E: PUBLIC RECORDS (WITH DOCKETS)—CONTENT SUMMARY

WESTLAW PUBLIC RECORDS

Westlaw offers a comprehensive and current collection of U.S. public records and investigative information, such as the following:

- **Select People Finder Databases**—find people by name, address, death records, consumer household records, voter registration information, and utility records.
- **Assets**—retrieve tax assessor and real property records; pre-foreclosure records; motor vehicle, aircraft, and boat records; and stock ownership records.
- **Licenses and Registrations**—retrieve information on accountants, attorneys, medical personnel, and commercial entities, as well as marriage and divorce records. Permit information for concealed weapons and hunting and fishing is also available.
- **Adverse Filings**—retrieve records of lawsuit filings, bankruptcy filings, unlawful detainers, and UCC, lien, and judgment filings.
- **Business and Corporate Information**—access corporate records, business registration records, litigation preparation records, name availability records, and FEIN records, as well as select Dun & Bradstreet information.

DRIVERS LICENSE—WALLET DATA

The DLWALLET database provides access to current driver's license data from 314 million records covering 80 million drivers in selected states.

WEST DOCKETS (W/O TRACKS)

Westlaw provides direct access to electronic court docket materials from courts throughout the United States. Dockets databases on Westlaw provide access to information that typically includes the names of the parties, the attorneys, and the presiding judge; the case number; the type of claim and status of the case; a list of documents filed; and a schedule of appearances.

OPTION 2F: PUBLIC RECORDS (WITHOUT DOCKETS)—CONTENT SUMMARY

WESTLAW PUBLIC RECORDS

Westlaw offers a comprehensive and current collection of U.S. public records and investigative information, such as the following:

- **Select People Finder Databases**—find people by name, address, death records, consumer household records, voter registration information, and utility records.
- **Assets**—retrieve tax assessor and real property records; pre-foreclosure records; motor vehicle, aircraft, and boat records; and stock ownership records.
- **Licenses and Registrations**—retrieve information on accountants, attorneys, medical personnel, and commercial entities, as well as marriage and divorce records. Permit information for concealed weapons and hunting and fishing is also available.
- **Adverse Filings**—retrieve records of lawsuit filings, bankruptcy filings, unlawful detainers, and UCC, lien, and judgment filings.
- **Business and Corporate Information**—access corporate records, business registration records, litigation preparation records, name availability records, and FEIN records, as well as select Dun & Bradstreet information.

DRIVERS LICENSE—WALLET DATA

The DLWALLET database provides access to current driver's license data from 314 million records covering 80 million drivers in selected states.

Option 3—Patron Access Content Comparator

Our Westlaw patron Access service provides a customized program that contains legal resources via publicly accessible terminals. The following matrix provides a comparison of the two different Option 3 Patron Access content sets:

- **Option 3A: State Package** provides access to State Essentials Libraries, which includes Case Law, Statutes and Court Rules and Legislative Service.

Case Law

Westlaw has case law coverage for all state court opinions published in West’s National Reporter System. West case synopses and headnotes summarize the critical information: facts, issues, procedural history, holdings, and disposition of a decision that is otherwise scattered throughout an opinion.

Statutes and Court Rules

Westlaw has annotated statutes for the 50 states, as well as historical information about a particular statute. Westlaw also provides access to a state’s court rules and orders.

Legislative Service

- State Legislative Service
- Historical Legislative Service

- **Option 3B: State/Federal/Treatises Package** provides access to All Primary Law, All Analytical Law and Westlaw eforms.

All Primary Law Library

The All Primary Library provides access to federal and state case law, statutes, administrative materials, forms, and West’s legal directory in a single, integrated research tool. It also includes Law Reviews and Journals.

All Analytical Library

The All Analytical Library combines expert legal analysis with forms, jury instructions, and more. This collection of titles helps researchers quickly review specific points in familiar areas of law and cover unfamiliar ground with confidence and speed. This library includes several analytical sources, including American Law Reports, the All AMJUR Library, Restatement of the Law, Federal Practice and Procedure, Forms and Jury Instructions, among other features.

Westlaw eforms

The comprehensive collection of online eforms on Westlaw generally includes hundreds of easily searchable official forms for state, local, and federal courts, as well as government agencies. Each form is a PDF document with advanced features that let users highlight and underline text, make comments on “sticky notes”, add stamps, incorporate digital signatures, attach documents, and more. Unlike PDF forms available through other providers, users can save Westlaw eforms on their computers and complete them later. Users can also e-mail the form to colleagues and clients for improved collaboration, and, once finalized, to the court for filing. These interactive capabilities are embedded right in the form, so there’s no need to purchase additional software.

Westlaw’s eforms are generally available by state and local courts in a wide range of practice areas and jurisdictions.

Included Content	Option 3A (State)	Option 3B (State/Federal/Treatises)
Legal Databases		
State Legal Materials (one state) (e.g., case law, statutes, court rules/orders)	✓	
State Legal Materials (all states) (e.g., case law, statutes, court rules/orders)		✓
Federal Legal Materials (e.g., case law, statutes, legislative materials)		✓
All Analytical Library		✓
Westlaw eforms		✓

OPTION 3A—PATRON ACCESS

STATE PACKAGE CONTENT SUMMARY

STATE LEGAL MATERIALS (ONE STATE)

- **Cases & Judicial Materials**

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

- **Statutes & Legislative Materials**

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

OPTION 3B—PATRON ACCESS

STATE/FEDERAL TREATISES PACKAGE CONTENT SUMMARY

STATE LEGAL MATERIALS

■ Cases & Judicial Materials

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

■ Statutes & Legislative Materials

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

■ Administrative Materials

Westlaw provides access to state administrative codes, as well as other administrative material such as the state attorney general opinions.

FEDERAL LEGAL MATERIALS

■ Case Law and Judicial Materials

Cases appear as officially published and contain West's editorial enhancements. Examples of West's federal case law databases include U.S. Supreme Court cases, U.S. Court of Appeals cases, U.S. District Court cases, Tax Court cases, and Bankruptcy Court cases.

■ Statutes and Legislative Materials

Westlaw has complete coverage of current federal statutes and archival statutes back to 1990. Coverage includes the United States Code Annotated, the United States Code, legislative history, and U.S. Public Laws.

■ Regulations

Westlaw provides extensive coverage of federal administrative rules and regulations, including the Code of Federal Regulations, the Federal Register, and the U.S. Code Congressional and Administrative News.

ALL ANALYTICAL LIBRARY

The All Analytical Library helps researchers quickly review specific points in familiar areas of law and cover unfamiliar ground with confidence and speed. This library includes several analytical sources, including the following:

■ American Law Reports (ALR)

ALR is one of the leading case-finding tools in America. It is a continuing series of articles that collect and analyze every court case decided on a particular point of law.

■ All AMJUR Library

The American Jurisprudence Library products provide fast, authoritative answers to many aspects of civil, criminal, substantive, and procedural law. This library provides access to American Jurisprudence 2d (AMJUR), Am Jur Proof of Facts, Am Jur Trials, and Am Jur Pleadings and Practice Forms annotated.

■ Restatement of the Law

The Restatements of the Law are principles of black letter law distilled from case law. Westlaw's restatement databases provide a section's black letter law, reporter's notes, commentary, illustrations, and annotations in one document.

■ Federal Practice and Procedure

Federal Practice and Procedure, by Charles Alan Wright and Arthur R. Miller, is the definitive treatise on practicing law in the federal courts.

■ Causes of Action

Articles on virtually every type of civil action. Causes of Action provides detailed legal analysis to assess whether a client has a case or defense that will hold up in court.

■ Jury Instructions

The Federal Jury Practice and Instructions, 5th provides background information, commentary, model/pattern instructions and citations that help practitioners tailor jury instructions to fit their case.

■ Law Reviews and Journals

Westlaw provides access to hundreds of the most respected law reviews, law journals, and other professional legal publications. Full-text coverage extends back to the early 1980s for the top law reviews and journals. The Harvard Law Review contains full coverage of all content back to 1949.

WESTLAW EFORMS

This library provides access to a comprehensive collection of online eforms that includes hundreds of easily searchable official forms for state, local, and federal courts, as well as government agencies. Each form is a PDF document with advanced features that let users highlight and underline text, make comments on "sticky notes", add stamps, incorporate digital signatures, attach documents, and more. Westlaw's eforms are available by state and local courts in a wide range of practice areas and jurisdictions.

Option 3—Correctional Content Comparator

Our Westlaw Correctional Facilities service provides a customized program that contains select legal resources geared for inmates at correctional facilities.

The following matrix provides a comparison of the two different Option 3 Correctional content sets:

- **Option 3C: State Package** provides access to All Primary Law with KeyCite
 - State and federal cases, statutes, and court rules specific to the correctional facility’s jurisdiction
 - Other jurisdiction’s primary law
 - KeyCite
- **Option 3D: State/Federal/Treatises Package** provides access to All Primary Law and All Analytical Law with KeyCite.
 - State and federal cases, statutes, and court rules specific to the correctional facility’s jurisdiction
 - Other jurisdiction’s primary law
 - American Law Reports (ALR)
 - American Jurisprudence 2d (AMJUR)
 - West’s Practice Series for the correctional facility’s jurisdiction (if available)
 - KeyCite

Included Content	Option 3C (State)	Option 3D (State/Federal/Treatises)
Legal Databases		
State Legal Materials (all states) (e.g., case law, statutes, court rules/orders)	✓	✓
Federal Legal Materials (e.g., case law, statutes, legislative materials)	✓	✓
Analytical Materials		✓

OPTION 3C—CORRECTIONAL STATE PACKAGE CONTENT SUMMARY

STATE LEGAL MATERIALS

■ Cases & Judicial Materials

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

■ Statutes & Legislative Materials

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

■ Administrative Materials

Westlaw provides access to state administrative codes, as well as other administrative material such as the state attorney general opinions.

FEDERAL LEGAL MATERIALS

■ Case Law and Judicial Materials

Cases appear as officially published and contain West's editorial enhancements. Examples of West's federal case law databases include U.S. Supreme Court cases, U.S. Court of Appeals cases, U.S. District Court cases, Tax Court cases, and Bankruptcy Court cases.

■ Statutes and Legislative Materials

Westlaw has complete coverage of current federal statutes and archival statutes back to 1990. Coverage includes the United States Code Annotated, the United States Code, legislative history, and U.S. Public Laws.

■ Regulations

Westlaw provides extensive coverage of federal administrative rules and regulations, including the Code of Federal Regulations, the Federal Register, and the U.S. Code Congressional and Administrative News.

OPTION 3D—CORRECTIONAL STATE/FEDERAL/TREATISES PACKAGE CONTENT SUMMARY

STATE LEGAL MATERIALS

■ Cases & Judicial Materials

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

■ Statutes & Legislative Materials

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

■ Administrative Materials

Westlaw provides access to state administrative codes, as well as other administrative material such as the state attorney general opinions.

FEDERAL LEGAL MATERIALS

■ Case Law and Judicial Materials

Cases appear as officially published and contain West's editorial enhancements. Examples of West's federal case law databases include U.S. Supreme Court cases, U.S. Court of Appeals cases, U.S. District Court cases, Tax Court cases, and Bankruptcy Court cases.

■ Statutes and Legislative Materials

Westlaw has complete coverage of current federal statutes and archival statutes back to 1990. Coverage includes the United States Code Annotated, the United States Code, legislative history, and U.S. Public Laws.

■ Regulations

Westlaw provides extensive coverage of federal administrative rules and regulations, including the Code of Federal Regulations, the Federal Register, and the U.S. Code Congressional and Administrative News.

ANALYTICAL MATERIALS

■ American Law Reports (ALR)

ALR is one of the leading case-finding tools in America. It is a continuing series of articles that collect and analyze every court case decided on a particular point of law.

■ American Jurisprudence 2d (AMJUR)

AMJUR contains the full text of American Jurisprudence 2d, the leading law encyclopedia, which provides authoritative answers to any aspect of civil, criminal, substantive, and procedural law.

■ State Practice Series/guides

The state-specific practice series and guides on Westlaw are the preeminent analytical law resources. Written by local experts, these sources furnish a practical, informative survey of virtually every practice area.

Option 4—Transactional Access

Provides access to Westlaw legal research database services on a per transaction basis. Hourly and transactional rates are contained in the applicable then-current Schedule A to Westlaw Subscriber Agreement Plan 2 rates (available upon request). These rates also apply to usage of databases outside of an agency's fixed rate plan (i.e., "excluded" databases").

Option 5—Print Discount

West's proposal allows for a discount off of new print titles purchased by an agency. Agencies purchasing new titles will receive a ten (10%) discount off of the retail price. Additional promotions may apply.

Please note:

- A new title is defined as a purchase that has not been purchased within five years by the agency.
- Due to the commercial nature of these products, any purchase of a Westlaw Print product will not be subject to the NASPO fee and reporting requirements.

Option 6—Other Pricing Solutions

Recognizing that state and local agencies may have diverse and unique online legal research needs that cannot be met by scheduled pricing options, West is also offering three alternative pricing solutions. These alternative pricing solutions provide Purchasing Agencies with maximum flexibility to purchase online legal research packages that are specifically tailored to the unique legal research needs of individual agencies and end users.

Option 6A: State Essentials

This content package contains the most essential legal research tools available for each specific state. We are offering this essential package for all fifty states plus territories. This is a great option for smaller agencies that need quick access to accurate case and statutory law. It includes Key Cite so they will be confident in the currency of their research.

Option 6B: Special Packages

Legal research needs vary widely from agency to agency depending on the nature of the work performed and the unique legal research needs of the end users. When an agency's needs cannot be met by the pricing options outlined in Options I-III, West can create special packages that are tailored to an agency's unique legal research needs. This will allow an agency to enjoy the best value, in terms of both price and content.

Option 6C: Westlaw PRO Library Collections

Westlaw PRO Library Collections are slices of Westlaw content that allow Purchasing Agencies the ability to purchase specific collections of Westlaw content to meet their unique online legal research needs. West will offer Purchasing Agencies a 15% discount off of then-current retail pricing from our entire catalog of Westlaw PRO library collections for a one year commitment. Westlaw PRO is a great alternative option for agencies that have unique research needs and must access content that is not available under the previously listed options. Any agency can search for our commercial and current Westlaw PRO libraries by visiting our online store at west.thomson.com. Alternatively, please contact your local West government representative to obtain more information. The 15 % discount off of any Westlaw PRO product is available to any authorized government agency committing to a one year commitment. Additional discounts apply for longer term commitments:

Commitment Term	NASPO Discount
1 year	15%
2 year	17%
3 year*	20%

OPTION 6A—STATE ESSENTIALS LIBRARY CONTENT SUMMARY

STATE LEGAL MATERIALS (ONE STATE)

- **Cases & Judicial Materials**

Westlaw has case law coverage for all state court opinions published in West's National Reporter System. Westlaw provides databases specific to California cases and headnotes, as well as many topical databases.

- **Statutes & Legislative Materials**

Westlaw has annotated statutes for all states, as well as statutes databases without annotations.

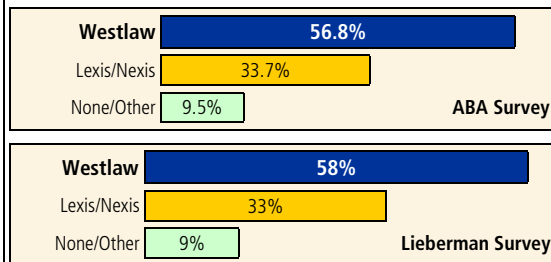
Westlaw Overview

Westlaw is West's computer-assisted legal, news, and business information research service containing more than 32,500 databases. Westlaw provides editorially enhanced legal research materials; unparalleled coverage of news, business, financial, and general information; and a comprehensive collection of public records.

- **Westlaw is comprehensive.** Westlaw coverage includes legal information, news and business information, and public records.
 - **Legal information.** Westlaw contains more than 18,200 legal databases that include federal and state case law, statutes, regulations, and administrative codes, as well as law review articles, and journals.
 - **News and business information.** Westlaw provides access to more than 11,700 news and business databases, including newspapers, newswires, magazines, networks, and other news publications.
 - **Public records.** Public records on Westlaw provide access to 2.2 billion well-organized public records, courthouse documents, and private-vendor sources.
- **Westlaw is current.** Westlaw databases are updated frequently so that information is kept as current as possible. For example, full-text U.S. Supreme Court opinions, including the full text of any concurrences or dissents, are generally available on Westlaw within 30 minutes of the time they are issued.
- **Westlaw is accurate and reliable.** West employs a rigorous editorial process to ensure that every opinion available on Westlaw is correct and properly classified. West's attorney-editors use consistent language when writing synopses and headnotes. They also add synonyms, acronyms, terms of art, names of acts, generic names, and other research terms to ensure that Westlaw searches retrieve relevant cases that might otherwise be missed by searching just the text of the court opinion.
- **Westlaw is powerful.** More than five million links are added every year to documents on Westlaw, and nearly every word in Westlaw documents is a possible search indexing term. State-of-the-art search methods let users retrieve results in seconds that could be difficult to achieve using print resources.
- **Westlaw is easy to use.** In Westlaw, users will find the features they need to get the search results they demand with surprisingly little effort.

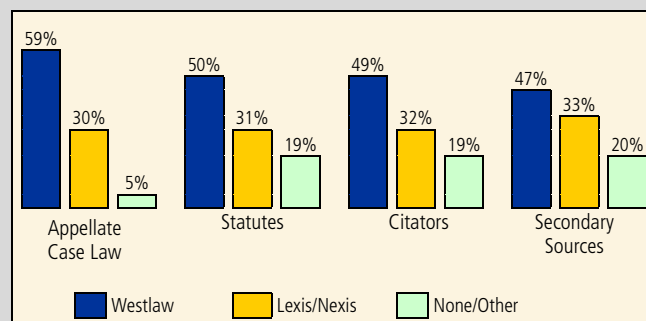
WHY WESTLAW? Westlaw is Preferred

A 2008 ABA survey showed that 56% of respondents preferred Westlaw; just 33% of respondents preferred the nearest competitor. An independent survey conducted in 2007 by Lieberman Research Worldwide yielded similar results.



Preferred in every category.

The Lieberman survey asked which service users prefer for *specific categories* of online legal research. Westlaw was the most preferred in every single category.



Westlaw Exclusives

West, the foremost provider of integrated information solutions to the U.S. legal market, has been providing research materials for more than 135 years. Our close relationship with our customers over this time has allowed us to develop numerous research tools to assist our customers in their research tasks, including the following content, features, and services **available exclusively on Westlaw**.

EXCLUSIVE CONTENT

- **National Reporter System.** Since 1879, West's National Reporter System has compiled and organized federal and state case law into a cohesive body of law that can be researched within and across jurisdictions.
- **West Key Number System.** The West Key Number System is the master classification system of U.S. law and is widely regarded as the cornerstone of effective legal research. It helps users to quickly locate and identify cases with the same or similar legal concepts and principals in any jurisdiction in the U.S.
- **Editorial Enhancements.** For more than 135 years, West attorney-editors have been providing editorial enhancements to case law, statutes, and other legal materials, which includes providing the most exhaustive verification and correction process in the legal publishing and information industry. No other research service can match West's editorial experience.
- **Uniform Laws Annotated (ULA).** ULA provides an extensive reference to the text of uniform laws, prepared under the sponsorship of the National Conference of Commissioners on Uniform State Laws and the American Law Institute. ULA examines acts recommended for adoption in all states, as well as pinpoints state variations. It also includes annotations to cases decided in adopting jurisdictions.
- **Restatements of the Law.** The Restatements of the Law are principles of black letter law distilled from case law. The restatement databases on Westlaw provide a section's black letter law, reporter's notes, commentary, illustrations, and annotations in one document. First Restatements of the Law, available exclusively on Westlaw, are provided for several areas of law (e.g., contracts, torts). The first Restatements can help researchers trace the evolution of a law, or an area of law. They also aid in the interpretation of older cases that rely on first Restatement sections.
- **ALM Materials.** Westlaw is the only legal research provider of more than 50 of ALM's legal newspapers and magazines. The ALM databases on Westlaw contain some of the most widely read legal publications in the nation, including American Lawyer, Legal Intelligencer, National Law Journal, and New York Law Journal.
- **National Digest System.** West's Key Number Digests have been an essential case-finding tool since the United States Digest was first published in 1848. A digest is a multi-volume index to the law consisting of major topic headings, thousands of subheadings, and short summaries of legal propositions stated in published court cases. These summaries are commonly referred to as headnotes. The National Digest System is available exclusive on Westlaw.
- **Public Utilities Reports (PUR).** Westlaw has exclusive online access to Public Utilities Reports, Fourth Series, the only case law reporter devoted to state-level regulation of public utilities.
- **Briefs on Westlaw.** Westlaw provides access to an extensive and exclusive collection of appellate briefs databases at both the federal and state levels. As of January 2009, Westlaw contains more than 1.8 million separate documents and the number of briefs is growing monthly.

WHY WESTLAW? West's Key Number System

West's Key Number System is the master classification system of U.S. law and is widely regarded as the cornerstone of effective legal research.

West attorney-editors index cases into more than 400 topics and more than 100,000 points of law, which allows researchers to quickly find other cases that address a specific point of law—in any jurisdiction.

The key to effective legal research.

The following **exclusive Westlaw features** are built upon the strength of the West Key Number System:

- **KeySearch.** Consists of an outline of legal topics that allows users to browse through progressively detailed levels of the Key Number System hierarchy to help them create queries that retrieve on-point documents.
- **Custom Digest.** Provides users with an outline of the Key Number System from which they can locate the key number(s) they are interested in and then retrieves the headnotes for cases in the chosen jurisdiction and time frame.
- **Most Cited Cases.** Helps users find relevant cases and identify the seminal cases for the selected proposition, eliminating the guesswork in finding the most relevant cases.

EXCLUSIVE FEATURES AND SERVICES

- **KeyCite Citator Service.** KeyCite is a full-service citator that helps users determine whether a case is good law by tracing the history of a case, statute, or federal administrative decision. KeyCite also retrieves all citing references, which include cases, statutes, administrative materials, and secondary sources. The following are among the many exclusive citator features and services available on Westlaw:
 - **West Key Number System Integration.** KeyCite is completely integrated with West's exclusive topic and key number system.
 - **More Citing References.** KeyCite provides more citing references, including references to more than 1,200 law reviews, thousands of ALR annotations and Am Jur 2d articles, USCA, Code of Federal Regulations, statutes from all 50 states, select administrative decisions, and more.
 - **Headnote References.** KeyCite provides the full text of West headnotes, which helps users to quickly limit citing references to a relevant point of law. KeyCite has 50% more headnote references than any other citator.
 - **Analytical Sources.** With 3,100+ analytical sources, KeyCite gives users more expert analyses than any other citator.
 - **Pending Legislation.** KeyCite notifies users of pending legislation that may affect a federal or state statute.
 - **Depth-of-Treatment Stars.** Depth of treatment stars help users zero in on the most useful citing cases and administrative decisions by indicating the extent to which the citing document discusses the cited case.
 - **Graphical KeyCite.** With KeyCite, users can display the direct history of a case, which traces the case through the appellate process, in an easy-to-read graphical view. This graphical view of direct history saves users time by placing every reversal, rehearing, reconsideration, denial of certiorari, or other action in a case in context.
 - **KeyCite Alert.** KeyCite Alert helps users stay current on their research by monitoring the status of KeyCite information for cases, statutes, CFR, and federal agency decisions. KeyCite Alert sends automatic notices when KeyCite information changes.
- **Smart Tools.** Smart Tools on Westlaw make it easier for researchers to find on-point results and help ensure that users don't miss information. When a researcher runs a search, Smart Tools helps improve search results by suggesting optional spellings and synonyms, suggesting a broader database search (if applicable), and detecting a variety of mistakes in a query. Smart Tools also recognizes legal terms of art and can suggest related legal terms that a researcher may want to add to a query; this feature is available exclusively on Westlaw.
- **Customizable Westlaw.** Users can customize their westlaw.com tabs to enhance their Westlaw experience. With this Westlaw exclusive, users can build and rearrange the content on select Westlaw tabs so that the tabs are more intuitive to them and designed to fit their workflow. Customizable Westlaw helps users to quickly access the information they need to get better results faster.
- **System Availability.** West's expertly trained staff helps ensure that uninterrupted Westlaw and westlaw.com service is provided 24 hours a day, 7 days a week, 365 days a year. In contrast, other computer-assisted legal research providers shut down their systems regularly (e.g., nightly, weekly) for maintenance and updating.
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