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### Why was your office attracted to West km™?

*There's so much information and we're trying to figure out a way to manage it. West km makes searching a breeze. It's the best product out there to enable us to unlock all the information that we have.*

### What has the impact of West km been on your organization?

*I don't know that we've seen the full impact that West km can have on our organization yet. We've recognized that our work could be better and more efficient if we had electronic tools to access the work product that we've already produced. West km gives us that ability. West km has helped me unlock the store of data that we have, and it makes my work so much more efficient. I can spend a lot less time researching if I can go to something that's already written. It even helps me figure out a better direction to take in my research.*

### How important is the KeyCite® functionality to the usefulness of the product?

*It's crucial for our office to have up-to-date information. We can't cite law that's bad law. The state is expected to have the correct law and so being able to KeyCite a case and know whether it's still good law is essential. With the new KM product, I can pull up a brief or a memorandum that I've written, just punch a couple of buttons, and it will KeyCite those cases for me. It's an incredibly efficient way to do things.*

### How important is the knowledge sharing aspect of West km?

*It's a tremendous challenge to try and access all of our firm's knowledge – all of the research that's already been done. As a relatively new attorney, I've relied heavily on what other attorneys in my office have done. I know what I need is out there, but unless I know the specific case, it's hard to find what I need. Now I can search our own internal documents like I search Westlaw® cases. That is tremendously helpful, because I know that our attorneys have produced a well-researched product and if I can rely on that, so much the better.*

### Can West km help with the training and mentoring of new attorneys in your office?

*West km would be very valuable for any attorney, especially a new associate. Being able to access other attorneys' work who have already researched those general issues, is a great stepping-stone to getting on the right path. I think it could probably make new associates look better than they really were or at least help them make a good impression and get the foundation they need to be a good attorney. I think it will make me a better attorney than I otherwise would have been.*

### Would you recommend West km to your peers?

*Absolutely. When I was clerking during law school at other law firms, I came across products with electronic search capabilities to research their internal documents, but they were cumbersome and not very efficient. Everybody is looking for something like this. West km is the kind of product that will satisfy that need. Nobody wants to reinvent the wheel every time you approach a new matter. I would recommend it without reservation.*

### What is the learning curve for West km?

*If you understand how to search Westlaw, you can use West km. You don't have to learn a new system, new commands – you just have to know how to run a basic Westlaw search.*