

LiveNote Quick Installation Guide

Version 10

Congratulations on your purchase of LiveNote. The following steps will help you install the software.

Open the E-mail

An e-mail will be sent to you from west.livenote@thomson.com verifying your purchase of LiveNote. It will include

- a link to the software download site
- your installation code

Note: If you have LiveNote version 9 installed on your computer, you must uninstall it before installing LiveNote version 10.

System Requirements

You will need the following to operate LiveNote:

- IBM PC or compatible computer
- 500 MB of RAM (1 GB recommended)
- 10 GB of available hard disk space (100 gigabytes recommended)
- one free serial port for real-time connection
- Microsoft® Windows® 2000 or XP or Windows Vista™
- Microsoft Internet Explorer® 5.5 or later

Note: If you do not have a free serial port, you can connect to a real-time session with a serial adapter connected to a USB port or through the Internet with LiveNote Stream™.

Install the Software

1. Click **LiveNote Installer** under LiveNote SR™ in the e-mail sent to you from LiveNote to display the LiveNote Software Registration page.
2. Complete the registration form and click **Submit** at the bottom of the page.
3. Click [click here](#) to begin the setup process.

For technical assistance, call LiveNote Customer Technical Support at **1-800-290-9378** or e-mail west.livenote@thomson.com.

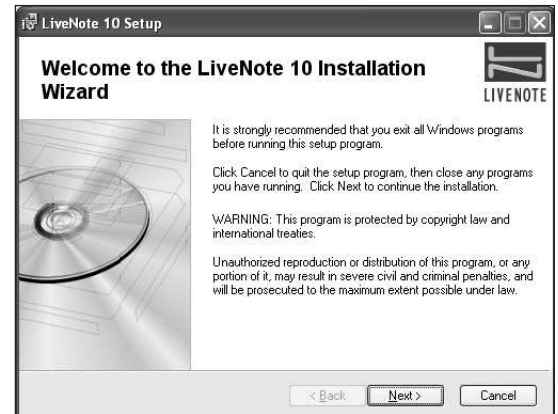
4. Click **Run** in the File Download–Security Warning dialog box.



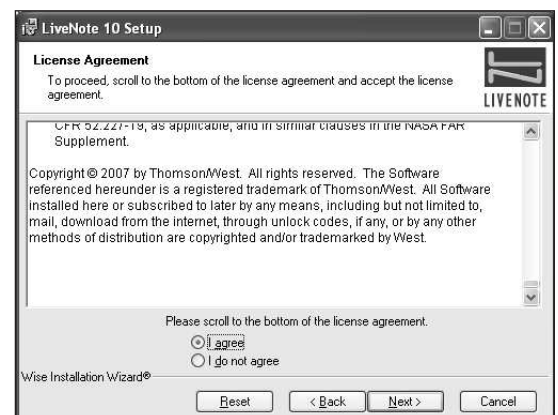
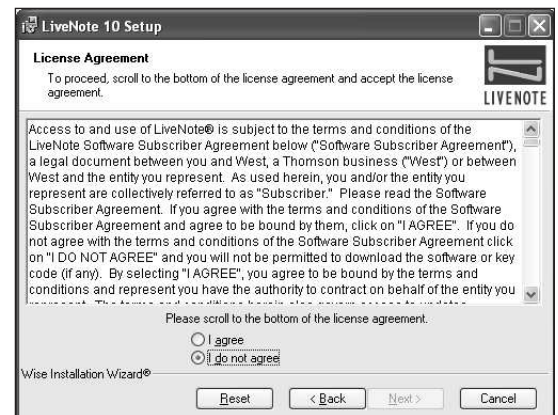
5. Click **Run** in the Internet Explorer–Security Warning dialog box.



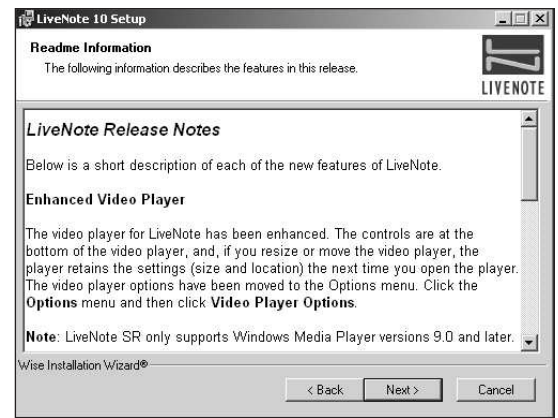
6. If you are running Microsoft Outlook®, make a note of the installation code that you received in the e-mail from LiveNote. Then exit Outlook and all other Microsoft Windows programs before running the setup program. Click **Next**.



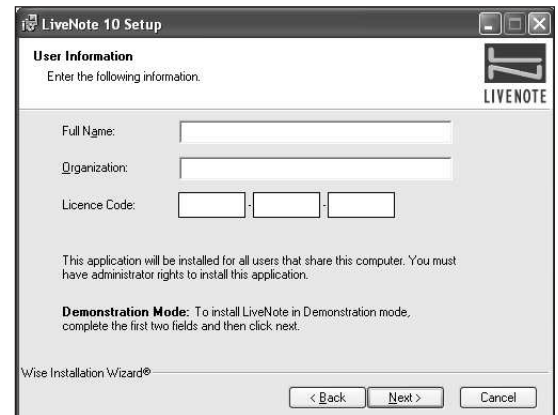
7. Scroll to the bottom of the license agreement as you read it and select **I agree**. Click **Next**.



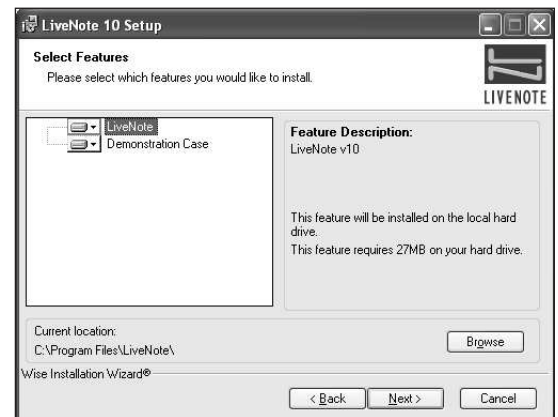
8. After reading the LiveNote release notes, click **Next**.



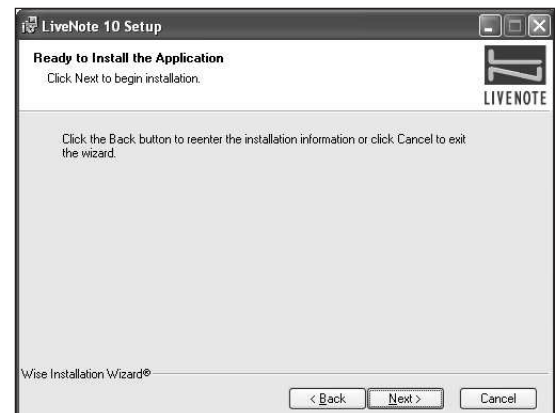
9. Type your name, organization, and license code in the *Full Name*, *Organization*, and *License Code* text boxes. Click **Next**.



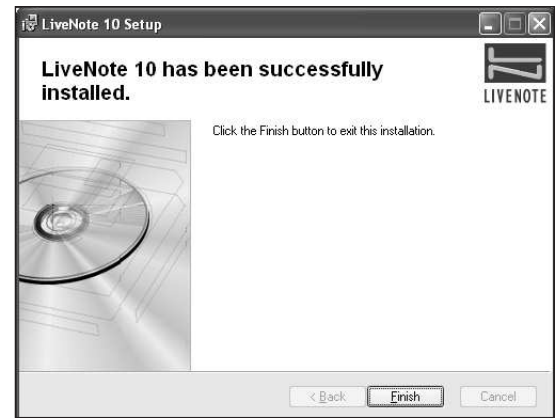
10. LiveNote will be installed on your computer in the Program Files folder. Click **Next**.



11. LiveNote is ready to be installed. Click **Next**.



12. When LiveNote has been successfully installed, click **Finish**.



Access LiveNote

A LiveNote icon is placed on your computer's desktop during installation. Double-click the icon to access LiveNote. You are ready to begin working in LiveNote.

