

Connecting to LiveNote Web

Overview

LiveNote Web adheres to industry standards and best practices for security when connecting to the LiveNote Enterprise Server by relying on a secure connection and communicating via encrypted data.

Explanation for IT Personnel

LiveNote Web runs on an IIS-enabled server. An ActiveX control is installed when the user accesses the site. After the ActiveX control is installed and runs, a dialog box is displayed that prompts the user for:

- username
- password
- server IP address (the public IP address of the LiveNote Repository/Enterprise Server)

Entering the IP address adds another layer of security. By default the IP address is not prepopulated; however, you can customize the default.htm to prepopulate the IP address.

The LiveNote Repository authenticates the information and, if the information is valid, logs in the user to the Repository. This allows LiveNote Web and the LiveNote Enterprise Server to communicate via 128-bit encryption. Though the LiveNote Enterprise Server needs a public IP address, only one port needs to be open, which by default is the SSL or port 443.

For technical assistance,
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